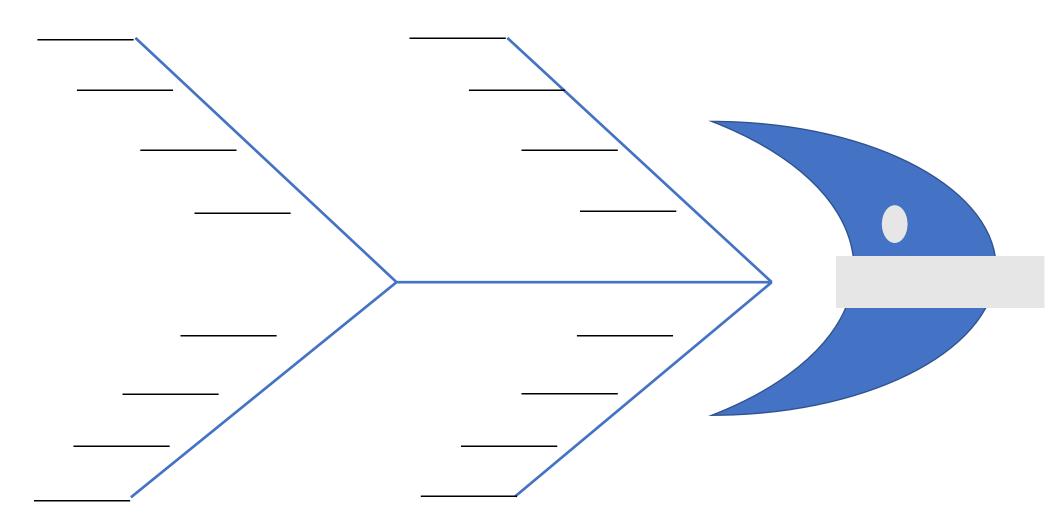


Fishbone Diagram



Fishbone Diagram





