

Repeat Prescription Overarching Protocol

ITEMS ON REPEAT?

SOME
ITEMS ON
REPEAT,
SOME NOT

Processing

Keep all together and
process as acute

NO

Had before?

YES

Prescribed in last
12 months?

YES

Regular
usage?

YES

Drug due yet?

YES

YES

Check with patient

Do NOT promise a Rx
Explain GP may phone or
want to see first

Task GP with
all the
information
gathered

Task GP with
relevant info
such as recent
issues/dates/
quantities

Task GP with
request AND
suggest
adding to
repeat

NO

YES

Medicines Review due or
require re-authorisation?

YES

One further issue
authorised by GP?

NO

Do NOT
issue yet

YES

No action
required

Task GP
for Meds
Review

Item due
yet?

YES

Bear in mind
any
Additional
Notes

All items
ETP-
compliant?

YES

Issue as
electronic

YES

Medicines Review due
before next Rx?

NO

Do NOT issue:
•Communicate with patient
or
•Return request to
pharmacy

NO

Issue ALL
as FP10

Possible outcomes